

INFORMATION SHEET ON SCHOOL BUS SERVICES FOR YEAR 2024

Introduction

Currently, the school appoints one or more school bus operators to help parents make transport arrangement for their children. Under the enhanced process, the school has extended the invitation for proposals for bus services to all interested bus operators to attract more competitive offers. To achieve this, the school has advertised the invitation in our school website.

Interested bus operators have submitted the 'Not-To-Exceed', NTE (i.e. the maximum) fare for each distance benchmark (i.e. 2km and 4km). The bus fares will not go beyond the NTE during the service period. For students staying beyond the maximum distance range, parents may approach the bus operator directly for negotiation of bus fares.

The annual bus fares will be payable over 9 months in a school academic year. The collection months are January, February, March, April, May, July, August, September, and October. There will be no collections for the months of June, November, and December.

The school will publish the fares quoted by the appointed bus operators in our school website <https://www.operaestatepri.moe.edu.sg/general-information/> for viewing by parents.

Parents will then engage the appointed bus operators to agree on the actual bus fare, taking into account the distance, route and other factors such as the seating capacity of the bus. The contract period is normally about 2 years with an option to extend for up to 2 years. When the contract expires, the school will again go through the process of inviting proposals.

School Bus Operator for 2024

We are pleased to inform you that the school has appointed Uncle Lin Transport and Mesa Travel (S) Pte Ltd for a period of 2 years from January 2024 to December 2025 to provide the following services:

- a) Daily School Bus Services (i.e. for sending pupils from home to school and vice versa);
and
- b) Bus Services for after school activities (i.e. sending pupils home from school after enrichment programmes, supplementary classes or CCA).

Contact details are as follows:

Name of Bus Operator: Uncle Lin Transport and Mesa Travel (S) Pte Ltd

Contact person: Ms Serena Chua

Contact No.: 9234 6908

Email address: OEPSbus@unclelintransport.com

School Bus Fares

Parents may discuss their requirements directly with the bus operators to agree on the actual bus fares based on the NTE Price.

The tables below show the NTE Prices for both the daily school bus services and services for after school activities:

A. Daily School Bus Services (i.e. for sending pupils from home to school and vice versa)

Distance	Up to 15 seater		>30 seater	
	1 way	2 way	1 way	2 way
Up to 2km	\$190.00	\$210.00	\$170.00	\$190.00
>2 – 4km	\$210.00	\$230.00	\$190.00	\$210.00

Note: Charges for small buses (15 and below seater type) are generally higher for the host of benefits of mandatory installation of seat belts, one-to-one seating, easier access to pick up points and shorter journey time.

B. Bus Services for after school activities (i.e. sending pupils home from school after enrichment programmes, supplementary classes or CCA).

Distance	Up to 15 seater	>15-30 seater
Up to 2km	\$10.00	\$10.00
>2 – 4km	\$12.00	\$12.00

Note: Minimum required 8 students to cater bus for CCA

Actual Bus Fare Prices

For 2-way trips, if there is any difference in the Distance of each leg of the trip, the School Bus Operator shall use the shorter Distance to determine the price of the bus fare.

For the avoidance of doubt, "Actual Bus Fare Prices" refers to the actual bus fares charged by the School Bus Operator to Parents under the Terms and Conditions Governing Request for Services.

For students staying beyond the maximum distance range, parents may approach the bus operator directly for negotiation of bus fares.

Other Information

We would like to highlight the following:

- a) The school bus service is provided for trips to and from the school before and after official school hours as follows:
 - ii. Daily school timing: 7.30am to 1.30pm (Monday, Tuesday, Thursday and Friday) and 7.30am to 12.30pm (Wednesday)
 - iii. Latest arrival time in school: 7.15am
 - iv. Latest departure time from school: 1.45pm
- b) It is the parent's responsibility to pay the monthly bus fare directly to the bus operator by 1st day of January, February, March, April, May, July, August, September, and October.
- c) The annual bus fares will be collected over 9 months in January, February, March, April, May, July, August, September, and October. There will be no collections for the months of June, November, and December. School services will still be provided on every school day in the months of June, November, and December.
- d) The Contract may be terminated by the Parent at any time by giving the School Bus Operator at least two months' notice in writing.

Feedback

The school will continue to seek feedback from parents periodically. Parents may also provide feedback directly to the school. The information gathered will help the school in assessing the appointed bus operators' performance and decide whether to renew their contracts or go through the proposal invitation process to appoint new operators.

For any feedback concerning the service standards and behaviour of the bus drivers/attendants, parents may contact the school's office at 6241 0417.

**Opera Estate Primary School
Request for School Bus Services**

To:

Uncle Lin Transport and Mesa Travel (S) Pte Ltd
3018 Bedok North St 5 #04-22, Singapore 486132
390 Victoria Street #03-38, Singapore 188061
Contact person: Ms Serena Chua
Contact No.: 9234 6908
Email address: OEPSbus@unclelintransport.com

PLEASE NOTE:

1. This Form sets out your request for school bus services. **It does not constitute the bus operator's agreement to provide the services.** The bus operator will review the information you provide in this Form and will confirm with you the pick-up and drop-off location, as well as the bus fare. Please note that the school bus operator may propose an alternative pick-up and/or drop-off location. The use of common pick-up and drop-off points could help operators deploy their drivers more efficiently, as it allows them to ferry more students on each school bus route and, where appropriate, use larger capacity buses. Such an arrangement would not only help operators cope with fewer drivers, but may also help reduce the overall journey time due to fewer stops, as well as allow for later boarding times for students who are picked up first. If you are agreeable to and accept the pick-up and drop-off location as well as the bus fare proposed by the school bus operator, a contract will be constituted between you and the school bus operator for the provision of school bus services for the calendar year 2024 ("**Parent Agreement**").
2. The Terms and Conditions Governing this Request for School Bus Services set out in **Annex A** below are deemed to be incorporated into the Parent Agreement.
3. You may indicate your interest through the link : <https://go.gov.sg/oepe-school-bus-service> or by emailing the "Request for School Bus Services" form to OEPSbus@unclelintransport.com.
4. Please note that the school bus operator is not obliged to provide transport services where the distance between the pick-up and drop-off location is more than 4km from the school, or where your child/ward requires after-school drop off for activities ending after 4pm.

Name of Child: _____ Class (2024): _____

Home Address: _____¹ (S) _____

Contact Number: (Home) _____ (HP) _____ (HP) _____

Please tick accordingly:

One-way (To school) Two-way

One-way (From school)

Please indicate day and time the Supplementary Class/CCA ends:

If pick-up/drop-off addresses are different from the above address¹, please indicate:

Pick-up address: _____ (S) _____

Drop-off address: _____ (S) _____

I consent to the School Bus Operator using the abovementioned information for the purpose of providing School Bus Services and also consent to the School Bus Operator disclosing such information to the School.

Billing person (Please indicate name and Contact number):

Preferred Payment mode:

Cash

Paynow

Do you need transport for After School Activities?

Yes

No

Parent's Signature

Name of Parent/Guardian

Date

¹ See Note 1

TERMS AND CONDITIONS GOVERNING THE REQUESTS FOR SERVICES

DEFINITIONS

1. All expressions in these Terms and Conditions shall, unless the context otherwise requires, have the same meaning as that in the Agreement for Appointment of School Bus Operator to Provide School Bus Services (the “**Main Agreement**”). References to “**Parent Agreement**” refers to the contract between the School Bus Operator and the Parent for the provision of Services, and shall be deemed to include these Terms and Conditions Governing the Requests for Services.

SERVICES TO BE PROVIDED BY THE SCHOOL BUS OPERATOR

2. In consideration of the Parent paying the applicable bus fare in such manner and at such time as may be agreed between the School Bus Operator and that Parent, the School Bus Operator agrees to provide the Services in accordance with this Parent Agreement and the Main Agreement.
3. The School Bus Operator shall provide the Services with all reasonable care, skill and diligence.
4. The bus fares charged by the School Bus Operator to Parents shall be agreed between the Parties but in any case, shall not exceed the maximum bus fare prices specified for the Initial Contract Period and Option Period (as the case may be) set out in FORM A attached to the Main Agreement.
5. In respect of all the Services provided in a calendar year, the School Bus Operator shall only collect bus fares from Parents in respect of the months of January, February, March, April, May, July, August, September and October and the bus fares shall be paid on the 1st day of the said months. For the avoidance of doubt, no Parent shall be required to pay bus fares in respect of Services provided on every School Day in the months of June, November and December.
6. Save for the applicable bus fare, no additional fees or expenses shall be payable by the Parent to the School Bus Operator in respect of the Services.

RIGHTS OF THIRD PARTIES

7. The School may enforce this Parent Agreement, including the recovery of damages from the School Bus Operator, to the same extent as if it were a party to this Parent Agreement, PROVIDED ALWAYS that the School Bus Operator shall not be required to compensate both the School and the Parent in relation to the same losses.
8. Save for the rights of the School against the School Bus Operator under this Parent Agreement, this Parent Agreement does not create any right under the Contracts (Rights of Third Parties) Act, which is enforceable by any person who is not a party to it.

SUBCONTRACTING AND ASSIGNMENT

9. The School Bus Operator shall not sub-contract, transfer or assign this Contract or any part of this Parent Agreement without the prior written consent of the School. The School Bus Operator shall be responsible for the acts, defaults, neglects or omissions of any assignee or subcontractor, their agents, servants or workmen as fully as if they were the acts, defaults, neglects or omissions of the School Bus Operator.

TERMINATION OF CONTRACT

10. This Parent Agreement may be terminated by the Parent at any time for convenience by giving the School Bus Operator at least two months' notice in writing.
11. A Parent may terminate this Parent Agreement immediately if:
 - a. there is a breach by the School Bus Operator of the terms and conditions of this Parent Agreement;
 - b. the Main Agreement has been terminated for any reason;
 - c. where the School Bus Operator is a company, a receiver, manager or liquidator has been appointed over the School Bus Operator, or a resolution for winding up the School Bus Operator has been passed, or the School Bus Operator is subject to a winding-up order of a court of competent jurisdiction;
 - d. where the School Bus Operator School Bus is a partnership, the partnership is dissolved or there is a bankruptcy order made against it;
 - e. where the School Bus Operator is an individual, the School Bus Operator commits an act of bankruptcy, is adjudged a bankrupt by a court of competent jurisdiction, or dies; or
 - f. the School Bus Operator enters into any composition or similar arrangement with its creditors or becomes insolvent.
12. The School Bus Operator may terminate this Parent Agreement immediately if the Parent breaches any term of this Parent Agreement that is not capable of remedy, or where it is a remediable breach, the Parent has failed to remedy the breach within 14 days from a receipt of a notice in writing by the School Bus Operator requiring the Parent to do so.

WAIVER AND VARIATION

13. No waiver or variation of this Parent Agreement shall be of any force unless such waiver or variation is agreed upon in writing and signed by an authorised representative of each of the Parties.
14. Any waiver under this Parent Agreement shall be effective only in the instance and for the strict purpose for which it is given.

APPLICABLE LAW

15. This Parent Agreement and all its subsequent variations shall be subject to, governed by and interpreted in accordance with the laws of the Republic of Singapore for every purpose, and the Parties agree to submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.

INDEMNIFICATION OF PARENT

16. The School Bus Operator shall hold the Parent harmless and shall fully indemnify the Parent against all losses, damages, expenses and costs that the Parent may sustain or incur as a result, whether directly or indirectly, out of:
 - a. a breach of this Parent Agreement by the School Bus Operator; or
 - b. the provision of Services by the School Bus Operator.